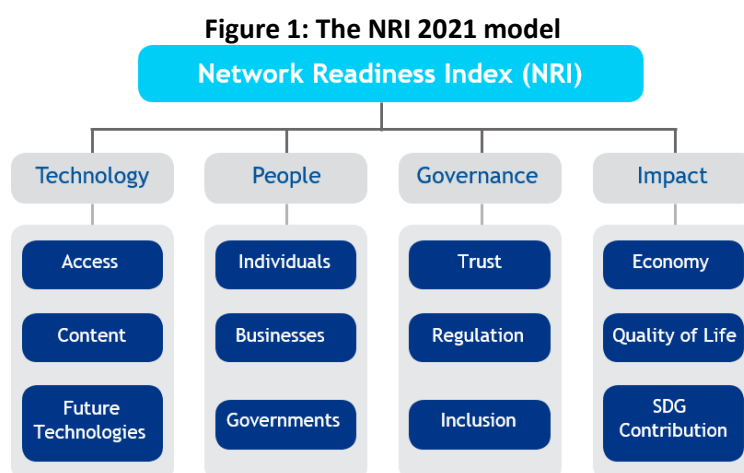


# Network Readiness Index 2021 Mozambique

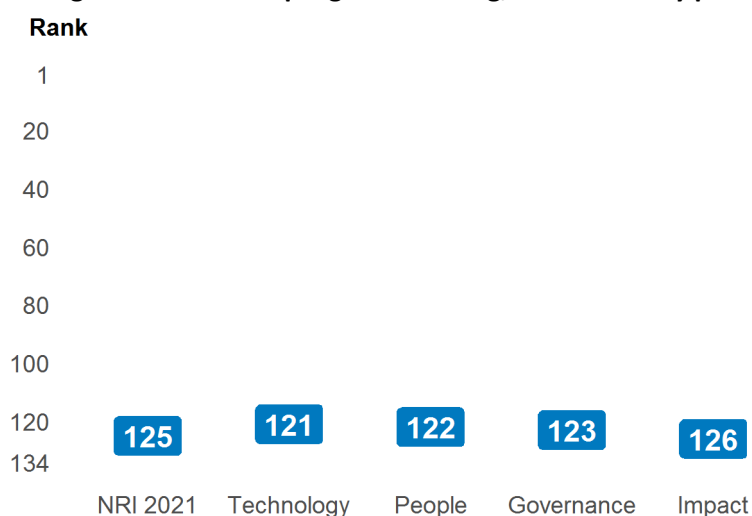
The Network Readiness Index (NRI) is one of the leading global indices on the application and impact of information and communication technology (ICT) in economies around the world. In its latest version of 2021 the NRI Report maps the network-based readiness landscape of 130 economies based on their performances in four different pillars: Technology, People, Governance, and Impact. Each of these pillars is itself comprised of three sub-pillars (see Figure 1) that have been populated by a total of 60 variables.



## Global NRI position of Mozambique

Mozambique ranks 125th out of the 130 economies included in the NRI 2021 (Figure 2). Its main strength relates to Technology. The greatest scope for improvement, meanwhile, concerns Impact.

**Figure 2: Mozambique global ranking, overall and by pillar**



### Performance at sub-pillar level

When it comes to sub-pillars, the strongest showings of Mozambique relate to Access, Trust and Governments, among others (Table 1). More could be done, though, to improve the economy's performances in the Inclusion, Content and SDG Contribution sub-pillars.

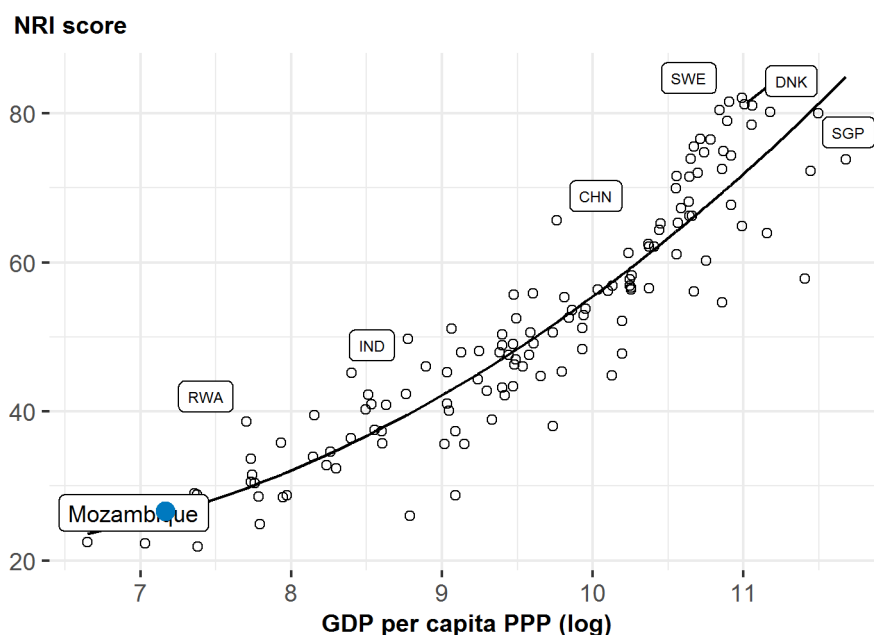
**Table 1: Mozambique rankings by sub-pillar**

| Sub-pillar      | Rank | Sub-pillar          | Rank |
|-----------------|------|---------------------|------|
| Access          | 112  | Businesses          | 122  |
| Trust           | 112  | Economy             | 122  |
| Governments     | 114  | Future Technologies | 124  |
| Regulation      | 114  | Inclusion           | 124  |
| Quality of Life | 118  | Content             | 125  |
| Individuals     | 120  | SDG Contribution    | 129  |

### NRI score and income

Figure 3 shows the position of Mozambique in terms of both NRI score and GDP per capita (PPP). The trend line shows the expected NRI score given an economy's income level. As can be seen, Mozambique is slightly above the trend line, which suggests that its network readiness is more or less in line with what would be expected given its income level.

**Figure 3: NRI score and GDP per capita PPP (log)**



Note: NLD = Netherlands (rank: 1), SWE = Sweden (2), DNK = Denmark (3), CHN = China (29), IND = India (67). USA is ranked 4th. Mozambique belongs to the group of low-income countries, where the best performer is Rwanda (RWA). The top performer of its region-Africa-is South Africa (ZAF).

## Performance against its income group and region

### *Low-income countries*

Mozambique is ranked 10th in the group of low-income countries (Figure 4, left panel). In terms of pillar performance, it has a score higher than the income group average in two of the four pillars: technology and people. At the sub-pillar level, it outperforms low-income countries in three of the twelve sub-pillars: Access, Individuals and Trust.

### *Africa*

Mozambique is ranked 25th within Africa (Figure 4, right panel). It lags behind its region in each of the four pillars. With regard to sub-pillars, it trails the regional average in each of them.

**Figure 4: Performance of Mozambique against its income group and region, overall and by pillar**



**Table 2: Mozambique scores vs. averages of its income group and region, overall and by pillar**

| Dimension  | Mozambique | Low-income countries | Africa |
|------------|------------|----------------------|--------|
| NRI        | 26.55      | 28.84                | 33.19  |
| Technology | 21.93      | 21.78                | 26.99  |
| People     | 25.68      | 25.42                | 30.56  |
| Governance | 31.71      | 32.91                | 39.23  |
| Impact     | 26.86      | 35.24                | 35.99  |

### Strongest and weakest indicators

The indicators where Mozambique performs particularly well include 1.1.4 SMS sent by population 15-69, 3.2.5 Privacy protection by law content, and 4.2.2 Freedom to make life choices (Table 3). By contrast, the economy's weakest indicators include 4.2.4 Healthy life expectancy at birth, 4.3.4 SDG 7: Affordable and Clean Energy, and 1.1.3 Households with internet access.

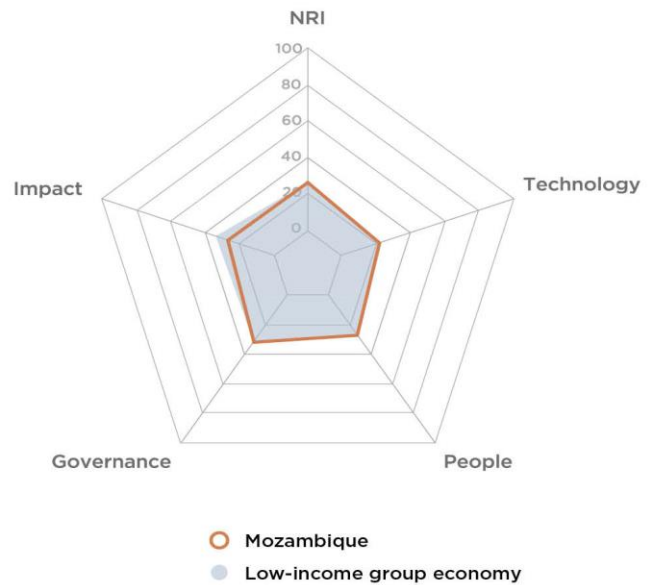
**Table 3: Strongest and weakest indicators of Mozambique**

| <b>Strongest indicators</b>                               | <b>Rank</b> | <b>Weakest indicators</b>                | <b>Rank</b> |
|---|-------------|--|-------------|
| 1.1.4 SMS sent by population 15-69                        | 21          | 3.3.4 Gender gap in Internet use         | 91          |
| 3.2.5 Privacy protection by law content                   | 44          | 4.1.3 PCT patent applications            | 96          |
| 4.2.2 Freedom to make life choices                        | 44          | 1.1.3 Households with internet access    | 125         |
| 3.1.3 Online access to financial account                  | 53          | 4.2.4 Healthy life expectancy at birth   | 127         |
| 4.1.4 Growth rate of GDP per person engaged               | 61          | 4.3.4 SDG 7: Affordable and Clean Energy | 127         |
| 2.3.4 R&D expenditure by governments and higher education | 68          |  |             |
| 2.1.1 Active mobile broadband subscriptions               | 81          |  |             |
| 2.2.1 Firms with website                                  | 85          |  |             |
| 3.3.1 E-Participation                                     | 93          |  |             |
| 4.1.2 High-tech exports                                   | 94          |  |             |

# Mozambique

**Network Readiness Index** Rank (out of 130) **125** Score **26.55**

| Pillar/sub-pillar                   | Rank       | Score        |
|-------------------------------------|------------|--------------|
| <b>A. Technology pillar</b>         | <b>121</b> | <b>21.93</b> |
| 1st sub-pillar: Access              | 112        | 37.51        |
| 2nd sub-pillar: Content             | 125        | 13.26        |
| 3rd sub-pillar: Future Technologies | 124        | 15.02        |
| <b>B. People pillar</b>             | <b>122</b> | <b>25.68</b> |
| 1st sub-pillar: Individuals         | 120        | 33.53        |
| 2nd sub-pillar: Businesses          | 122        | 21.04        |
| 3rd sub-pillar: Governments         | 114        | 22.47        |
| <b>C. Governance pillar</b>         | <b>123</b> | <b>31.71</b> |
| 1st sub-pillar: Trust               | 112        | 22.38        |
| 2nd sub-pillar: Regulation          | 114        | 43.81        |
| 3rd sub-pillar: Inclusion           | 124        | 28.94        |
| <b>D. Impact pillar</b>             | <b>126</b> | <b>26.86</b> |
| 1st sub-pillar: Economy             | 122        | 16.05        |
| 2nd sub-pillar: Quality of Life     | 118        | 41.33        |
| 3rd sub-pillar: SDG Contribution    | 129        | 23.19        |



## Network Readiness Index in detail

| Indicator   | Rank | Score   |
|---|------|---------|
| <b>A. Technology pillar</b>                               | 121  | 21.93   |
| <b>1st sub-pillar: Access</b>                             | 112  | 37.51   |
| 1.1.1 Mobile tariffs                                      | 118  | 25.76   |
| 1.1.2 Handset prices                                      | 119  | 18.40   |
| 1.1.3 Households with internet access                     | 125  | 1.90 ○  |
| 1.1.4 SMS sent by population 15-69                        | 21   | 83.80 ● |
| 1.1.5 Population covered by at least a 3G mobile network  | 107  | 94.63   |
| 1.1.6 International internet bandwidth                    | 68   | 0.59    |
| 1.1.7 Internet access in schools                          | NA   | NA      |
| <b>2nd sub-pillar: Content</b>                            | 125  | 13.26   |
| 1.2.1 GitHub commits                                      | 115  | 0.18    |
| 1.2.2 Wikipedia edits                                     | 121  | 15.45   |
| 1.2.3 Internet domain registrations                       | *    | *       |
| 1.2.4 Mobile apps development                             | 119  | 42.30   |
| 1.2.5 AI scientific publications                          | 116  | 8.27    |
| <b>3rd sub-pillar: Future Technologies</b>                | 124  | 15.02   |
| 1.3.1 Adoption of emerging technologies                   | 117  | 17.19   |
| 1.3.2 Investment in emerging technologies                 | 106  | 26.00   |
| 1.3.3 Robot density                                       | NA   | NA      |
| 1.3.4 Computer software spending                          | 108  | 1.88    |
| <b>B. People pillar</b>                                   | 122  | 25.68   |
| <b>1st sub-pillar: Individuals</b>                        | 120  | 33.53   |
| 2.1.1 Active mobile broadband subscriptions               | 81   | 73.23 ● |
| 2.1.2 ICT skills  | NA   | NA      |
| 2.1.3 Use of virtual social networks                      | 119  | 6.96    |
| 2.1.4 Tertiary enrollment                                 | 113  | 4.57    |
| 2.1.5 Adult literacy rate                                 | 96   | 49.37   |
| <b>2nd sub-pillar: Businesses</b>                         | 122  | 21.04   |
| 2.2.1 Firms with website                                  | 85   | 35.64 ● |
| 2.2.2 GERD financed by business enterprise                | 98   | 0.53    |
| 2.2.3 Professionals                                       | 120  | 4.13    |
| 2.2.4 Technicians and associate professionals             | 120  | 5.41    |
| 2.2.5 Annual investment in telecommunication services     | 114  | 59.46   |
| 2.2.6 GERD performed by business enterprise               | NA   | NA      |
| <b>3rd sub-pillar: Governments</b>                        | 114  | 22.47   |
| 2.3.1 Government online services                          | 99   | 50.30   |
| 2.3.2 Publication and use of open data                    | 101  | 3.19    |
| 2.3.3 Government promotion of investment in emerging tech | 113  | 12.95   |
| 2.3.4 R&D expenditure by governments and higher education | 68   | 23.46 ● |

| Indicator   | Rank | Score   |
|---|------|---------|
| <b>C. Governance pillar</b>                                   | 123  | 31.71   |
| <b>1st sub-pillar: Trust</b>                                  | 112  | 22.38   |
| 3.1.1 Secure Internet servers                                 | 117  | 26.89   |
| 3.1.2 Cybersecurity   | 111  | 22.85   |
| 3.1.3 Online access to financial account                      | 53   | 34.30 ● |
| 3.1.4 Internet shopping                                       | 90   | 5.48    |
| <b>2nd sub-pillar: Regulation</b>                             | 114  | 43.81   |
| 3.2.1 Regulatory quality                                      | 113  | 21.38   |
| 3.2.2 ICT regulatory environment                              | 109  | 62.55   |
| 3.2.3 Legal framework's adaptability to emerging technologies | 117  | 10.34   |
| 3.2.4 E-commerce legislation                                  | 112  | 50.00   |
| 3.2.5 Privacy protection by law content                       | 44   | 74.78 ● |
| <b>3rd sub-pillar: Inclusion</b>                              | 124  | 28.94   |
| 3.3.1 E-Participation   | 93   | 50.62 ● |
| 3.3.2 Socioeconomic gap in use of digital payments            | 112  | 22.12   |
| 3.3.3 Availability of local online content                    | 125  | 18.19   |
| 3.3.4 Gender gap in Internet use                              | 91   | 0.00 ○  |
| 3.3.5 Rural gap in use of digital payments                    | 90   | 53.79   |
| <b>D. Impact pillar</b>                                       | 126  | 26.86   |
| <b>1st sub-pillar: Economy</b>                                | 122  | 16.05   |
| 4.1.1 High-tech and medium-high-tech manufacturing            | NA   | NA      |
| 4.1.2 High-tech exports                                       | 94   | 7.64 ●  |
| 4.1.3 PCT patent applications                                 | 96   | 0.00 ○  |
| 4.1.4 Growth rate of GDP per person engaged                   | 61   | 59.24 ● |
| 4.1.5 Prevalence of gig economy                               | 119  | 5.83    |
| 4.1.6 ICT services exports                                    | 105  | 7.53    |
| <b>2nd sub-pillar: Quality of Life</b>                        | 118  | 41.33   |
| 4.2.1 Happiness   | 97   | 37.47   |
| 4.2.2 Freedom to make life choices                            | 44   | 83.94 ● |
| 4.2.3 Income inequality                                       | 113  | 23.44   |
| 4.2.4 Healthy life expectancy at birth                        | 127  | 20.48 ○ |
| <b>3rd sub-pillar: SDG Contribution</b>                       | 129  | 23.19   |
| 4.3.1 SDG 3: Good Health and Well-Being                       | 112  | 29.51   |
| 4.3.2 SDG 4: Quality Education                                | NA   | NA      |
| 4.3.3 Females employed with advanced degrees                  | 115  | 2.01    |
| 4.3.4 SDG 7: Affordable and Clean Energy                      | 127  | 5.99 ○  |
| 4.3.5 SDG 11: Sustainable Cities and Communities              | 114  | 55.27   |

NOTE: \* Indicates confidential data; ● a strength and ○ a weakness

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